Building the Workplace of the Future

Winning both the technology battle and the human battle in the bid for a better working world

40%

Room for Improvement

Overall four in ten employees have experienced burnout at some point during their career which has prompted them to change employer or even career. A third are currently approaching burnout if their workload does not change.

Shortcoming of Workplace Tech

Nearly half of employees felt that their personal technology is more modern and user-friendly and is preferred to their workplace technology. Only a third of employees felt there were issues because their company relies on outdated processes and technology or because issues relating to new technology.

Top 4 issues preventing embracing new technology:
1. Employees aren’t open to change
2. Lack of training to start using new technology
3. Modern technology always has problems
4. Doesn’t integrate with existing systems

Fear, Uncertainty and Doubt

Almost 9 in 10 employees have concerns about AI being introduced to their organization. 29% of employees are concerned that with using AI their moves can be tracked by their management.

In 58% of the cases organizations leave employees in the dark about their views on AI.

Nearly two-third of employees would be more comfortable with AI if their employer was more transparent about how it will affect jobs.

A Case in Point: Artificial Intelligence (AI)

Worldwide 36% of companies are using AI to make decisions about the workforce.

Top 5 improvements when AI is introduced:
1. It makes tasks quicker
2. Focus on important tasks
3. It makes processes more transparent
4. Reviews based on real information
5. More information available

Wary, But Not Necessarily Hostile

Employees would embrace AI if it would:
1. Simplify internal processes
2. Help better balance workload
3. Increase fairness in subjective decisions
4. Help the company to improve bottom line

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